

2020 BOOKING CONTRACT

To book a camping pitch or rental accomodation, please complete and sign the booking contract and return it to Le Domaine de Longemer, along with the deposit, and the booking cancellation insurance fee (if applicable). On reception of your completed booking contract, we will send confirmation of your booking. The acceptance of your booking remains **subject to availability**. Places will be allocated on a first come first served basis. We do however our most to fulfill any special request.

Last name First name Date of birth : / /
Address
Post Code City Country
Tel Mobil-phone
E-mail

Accompanied by :

Last name First name Date of birth : / /
Last name First name Date of birth : / /
Last name First name Date of birth : / /
Last name First name Date of birth : / /
Last name First name Date of birth : / /

RENTALS Arrival date (from 4 pm) : / / Departure date (before 11 am) : / /

<input type="checkbox"/> Bivouac	2 Personnes	DEPOSIT : Total amount of the booking € x 25% = €
<input type="checkbox"/> Bivouac	3 Personnes	
<input type="checkbox"/> Chalot	4 Personnes	<input type="checkbox"/> I choose the cleaning fee payable on arrival (Bivouac : 20 €, Chalot or Lodge Tent : 40 €, Villa : 60 €)
<input type="checkbox"/> Chalot	5 Personnes	
<input type="checkbox"/> Classic Lodgetent	5 Personnes	TOTAL : €
<input type="checkbox"/> Comfort Lodgetent	5 Personnes	
<input type="checkbox"/> Villa Belbriette	4/6 Personnes (2 chambres)	
<input type="checkbox"/> Villa Longemer	6/8 Personnes (3 chambres)	
<input type="checkbox"/> Villa Hohneck	4/6 Personnes PMR	

Minimum 2 nights or more, depending on season and type of accomodation

I agree to pay the balance of my booking one month before the arrival date. For bookings made less than 30 days before the date of beginning of the stay, full payment must be made at the time of booking.

CAMPING PITCHES Arrival date (from 12 pm) : / / Departure date (before 12 pm) : / /

<input type="checkbox"/> Tent	DEPOSIT : Total amount of the booking € x 25% = €
<input type="checkbox"/> Caravan : x meters	
<input type="checkbox"/> Camping – Car (on camping pitch) : x meters	
<input type="checkbox"/> Camping – Car (on camping-car parkside) : x meters	
<input type="checkbox"/> I want to keep my vehicle on the pitch (3€ / night from 6/07 to 23/08, for free in low season) I add 3 € x nights, so €	
For people, with dog(s), with tent(s).	TOTAL : €

Minimum 1 night.

For bookings made less than 30 days before the date of beginning of the stay , full payment must be made at the time of booking.

REQUESTS :

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PAYMENT

Bank transfer (specify the name of the booking on the bank transfer)

IBAN : FR76 1007 1880 0000 0020 0227 822
BIC : TRPUFRP1
A/C Name : Camping de Longemer

I have read and aknowledge terms and conditions

Date : / /

Signature :

GENERAL TERMS OF SALE

1/ OUR SERVICES

Pitch

Pitch for tent, caravan or camper. The price is calculated using the applicable rates (pitch, number of people, electricity 16A...). It includes access to reception, toilet blocks and entertainment. Tourist tax is not included.

The booked pitch will be available from 12:00. The occupation will end on the last day at 12:00.

Any unreleased pitch before 12:00 will be increased by an extra night.

A fee will be charged for vehicles from 6/07 to 23/08 and additional vehicles and tents and for visitors based on current prices.

Rental accommodation

Our prices include the people (according to the capacity of accommodation), electricity, a vehicle, and access to the reception, toilet blocks and entertainment. Tourist tax is not included.

Arrivals are from 4:00 p.m and departures before 11:00.

A fee will be charged for additional vehicles and tents and for visitors based on current prices.

Your accommodation must be left in the initial state upon departure otherwise a cleaning fee will be charged.

2/ PAYMENT OF THE STAY

Accepted payment conditions

Regarding the deposit as well as the balance, you can pay your reservation or your stay using the following methods of payment: credit card or bank transfer.

Terms of settlement

Any booking request from the buyer must be made in writing and accompanied by a deposit of:

- 25% of the price of the pitch or the rental accommodation.

The booking contract (completed and signed) must be sent at the time of booking by email or mail.

It must be accompanied by the deposit that will be settled by means of payment quoted previously.

This reservation has contractual value after the buyer receives a confirmation from the campsite.

For rented accommodation, the balance must be paid at the latest 30 days before your arrival to confirm the stay.

Tourist tax is payable at the same time and conditions as the balance. It cannot be changed or refunded on your arrival.

3/ LAST MINUTE BOOKING

Any reservation made less than 30 days before the date of arrival must be paid in full and by credit card only.

4/ LATE ARRIVAL AND EARLY DEPARTURE

In case of late arrival or early departure compared with the dates mentioned on your booking voucher, the entire stay will remain due. You will not be entitled to any refund for the part of the stay not carried out.

5/ IF YOU DO NOT COME

In case of not arriving at the campsite within 48 hours from the beginning of your stay and without any proof or news of your arrival, we will make use of your accommodation as we see fit. The retained fees are the same as those stated in our cancellation conditions.

6/ CANCELLATION

From the buyer

All cancellations must be notified by registered letter, which will come into effect from the date of receipt of the mail.

- For the cancellation of a pitch, whatever the date of receipt, the total amount due on reservation is retained
- For the cancellation of a rental accommodation:
 - More than 30 days before your arrival, the campsite will retain the amount of the deposit
 - Less than 30 days before your arrival, the total amount of the rent will be retained.

From the campsite

If the campsite must cancel its rental of pitch and / or accommodation, any contracting party having received its confirmation of stay, will be informed by registered letter and reimbursed in full for the amount it has paid.

7/ SECURITY DEPOSIT

For rented accommodation, a deposit (from 100 to 300€ according to the accommodation) is required upon arrival, which will be returned at the end of your stay after the inventory or at the latest within eight days by mail after your departure.

The campsite is entitled to keep part or the total amount in case of damage to the accommodation and its contents and / or equipment on the site.

The campsite also reserves the right to deduct the sum of the fixed price for cleaning to mitigate the expense of cleaning if this was not done before the departure.

8/ CHECKING

A check list is hanging in each rental accommodation. In case of problem or missing object, you must report it to the reception, within 24 hours after arrival.

Failing that, the inventory will be considered correct and the equipment in good condition.

On the departure an inventory of fixtures will be carried out together with the manager or his representative.

In case of malfunctioning rental equipment, the tenant must notify us.

We will do everything possible to ensure the repair or replacement as soon as possible. No compensation or refund can be requested.

9/ OCCUPATION OF ACCOMMODATION

Any rent is name specific and can be in no way sold or rented to a third party.

Accommodation is furnished with the equipment necessary for daily life in sufficient number to accommodate the maximum of people specified in the rental agreement. The accommodation must not be occupied by a superior number to that indicated in the contract.

It is forbidden to use the beds without sheets. Bed linen is provided.

Barbecues are forbidden inside the accommodation and under awnings, as smoking is prohibited.

It is recommended to remove shoes before entering rented accommodations.

Minors

Minors unaccompanied by their parents are not allowed in accommodation.

For any pitch booking, parental consent is required.

10/ ANIMALS

For pitches :

Dogs and cats are allowed, except for dogs of 1st and 2nd category.

We require dogs to be leashed in the campsite.

You must observe hygiene with respect to the surroundings.

A health certificate must be presented upon arrival. Rabies vaccinations and tattoo certificates are required.

For rented accommodations:

Pets are not allowed.

11/ INTERNAL RULES

The contract involves the respect of the internal rules of the campsite and conforming to measures and current rules in effect.

12/ INSURANCE

The tenant is responsible for damages. He is required to be insured by a liability insurance contract (holiday resort insurance).

The campsite disclaims all liability in case of theft, fire or other incident relative to the civil liability of the customer.

13/ COMPLAINTS

Any possible complaint following a stay must be formulated in writing and sent by registered letter with recorded delivery within 20 days following your stay.

01/12/2019